

Frequently Asked Questions about Wi-Fi

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Are there any fees for using Wi-Fi?

Wi-Fi is a completely **FREE** service. You may use it for any period of time without being tracked, monitored, or charged for using the service.

How secure is Wi-Fi?

Wi-Fi access is not the most secure way to access the internet. Having an up-to-date firewall may help. Use caution when sending any personal information over any Wi-Fi network.

What kind of wireless card do I need to use the service?

Many laptops have built in wireless adapters . However, our public access points broadcast on the IEEE 802.11g standard. So to best take advantage of our Wi-Fi, use a 802.11g wireless adapter or better. All our public access points are Linksys brand. Linksys adapters as well as other brands should all be compatible.

Are there any passwords or encryption settings I need to know before connecting to the library's network?

No. Our library has unprotected access. So any Wi-Fi enabled computer may access the Internet without passwords or access codes. Our service, however, is not encrypted. This means that anything sent over the network has the possibility of being intercepted by another party.

When is Wi-Fi available?

24/7! When the library is open you are welcome to use your laptop anywhere in the building. In addition, the service is available even when the library is closed. You may access it within 100-150 feet of the library building. Good reception is available in the parking lot.

Are outlets available for my laptop?

You may bring an AC adapter to plug in your laptop; however, we can't guarantee that an outlet will be available. It's best to bring a fully charged battery. You may ask any staff member for assistance in locating an outlet.

Which Network (SSID) should I connect to?

You should connect with the SSID that has the best signal. Your laptop may do this by default. You may also see an SSID called "Library". This network is designated for library staff use and is a private protected network that you will not be able to connect to. Be sure to select the SSID that is named "gpl-public."

How fast is the network connection?

The wireless network has a connection speed of up to 54 Mbps. The reliability and speed of the connection can vary based on distance from the access point and the interference it may receive.

Does the library offer a public printer on the Wi-Fi network?

No. At this point none of the library's printers are on the wireless network. You may use any of the library's public computers to print

What is the broadcast frequency of your network?

The wireless network operates at a frequency of 2.4Ghz.

What is Wi-Fi?

Wi-Fi, stands for Wireless-Fidelity, and is a new standard of networking. Wi-Fi allows you to access the internet free of charge on their wireless enabled laptop computer.

Wi-Fi can give a user the high-speed access they need with the mobility of a laptop or similar wireless devices.

The Goffstown Public Library offers free Wi-Fi... take advantage of this service and connect to any of the four access points located in the Goffstown Public Library.



All computers are unique and because of this the library staff may not be able to help you solve your problems, although we will try our best.



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The Goffstown Public Library is not responsible for computer malfunctions that may result from using our Wi-Fi service. (i.e. Viruses, or changed settings...) The Library is neither responsible for any settings that may be altered from the requested assistance from the staff. As under normal circumstances, hacking is not permitted. Therefore, the "Library" [staff] Network is closed to the public.

GET THE SIGNAL?

Wi-Fi GUIDE



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