

## **Goffstown Public Library Patron Behavior Policy**

Our mission is to offer access to quality educational, literary, technological and professional materials and programs to assist community residents of all ages in meeting their personal, educational and professional information needs. For the library to be safely enjoyed by all patrons, the following rules and regulations must be observed. Patrons who exhibit behavior inconsistent with the following rules may be asked to leave the library.

1. Many patrons use the library as a place for quiet study. Patrons should respect the rights of others and not engage in loud conversations or noisy activities. Please turn cellular telephone ringers off while in the building, and place any outgoing calls from outside the building.
2. All patrons, regardless of age, must wear appropriate clothing, including shoes, while in the library.
3. With the exception of those assisting patrons with a disability, animals are not permitted in the library building without the approval of the Library Director.
4. Parents are responsible for the behavior and supervision of their children. Children under the age of eleven should not be left unattended in the library. (Please see “Unattended Children Policy”)
5. No one may interfere with another person’s right to use the library or with the library staff’s performance of their duties.
6. Threatening the safety or rights of another person, including but not limited to, violent or disorderly behavior, threats of violence or use of abusive language and possession of weapons are not acceptable.
7. Patrons are responsible for their personal property. Please do not leave items unattended.
8. Bicycles, roller blades, skateboards, scooters, or similar equipment may not be used in the building or the parking lot. Bicycles should be left in the rack at the rear of the library building.
9. Use of alcohol and tobacco is not permitted anywhere in the library building.
10. Solicitation and distribution of non-library materials is not permitted without the permission of the Library Director.
11. The library staff reserves the right to contact the Goffstown Police Department for assistance related to the dismissal of a patron.

(Approved by Library Trustees April 16, 2003)